

Talk to a patient about getting an immunization	"Can I get a pack of U100s?"	Ask if a patient wants flavoring for a liquid medication	Perfect Pour	Help a team member with filling/checking out customers/insurance without being asked
"Is my prescription ready?"	Take out the trash or DPI boxes	Offer counseling for new prescriptions	"Can I talk to the Pharmacist?"	Patient mispronounces a drug name
Take a prescription for a GFD medication	Type a compound	WAITING	"Can you refill ALL my meds?"	Fill 2 cells in the machine
Fix an insurance problem from the TPR Queue	REP-RE-SEN-TA-TIVE	Get 3 90-day conversions	Customer tries to write their phone number on the pin pad	Make 5 calls from the 7-day call list
Clear the Message Queue	"How much will it cost?"	Patient doesn't have their insurance card	Update Patient Allergies	Ask a customer to fill out our survey

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Ask if a patient wants flavoring for a liquid medication	Update Patient Allergies	Help a team member with filling/checking out customers/insurance without being asked	"How much will it cost?"	Patient mispronounces a drug name
Fix an insurance problem from the TPR Queue	"Can you refill ALL my meds?"	WAITING	Fill 2 cells in the machine	"Can I get a pack of U100s?"
Customer tries to write their phone number on the pin pad	Patient doesn't have their insurance card	Talk to a patient about getting an immunization	Ask a customer to fill out our survey	REP-RE-SEN-TA-TIVE
Get 3 90-day conversions	Make 5 calls from the 7-day call list	Take a prescription for a GFD medication	Take out the trash or DPI boxes	Clear the Message Queue

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Take a prescription for a GFD medication	Ask a customer to fill out our survey	WAITING	REP-RE-SEN-TA-TIVE	Customer tries to write their phone number on the pin pad
Type a compound	Patient mispronounces a drug name	Perfect Pour	Update Patient Allergies	Ask if a patient wants flavoring for a liquid medication
Fill 2 cells in the machine	"Can I get a pack of U100s?"	Offer counseling for new prescriptions	"Is my prescription ready?"	Clear the Message Queue