

B	I	N	G	O
Tier Exception	Actiq	Escalated call	Request denied/approved past 60 days	Member initiated urgent request
Coverage Gap	Suboxone	PA Exception	Appeals & Grievance	Regranex
Step Therapy	Vancomycin - C Diff	FREE	CMS	LICS member
Lidocaine	SOI plan	Louisiana member	Hospice	Multiple request in same fax or call
Harvoni	Cialis	Power of Attorney	Zolpidem	ESRD review

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Vancomycin - C Diff	Appeals & Grievance	Request denied/approved past 60 days	Coverage Gap	PA Exception
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Hospice	Power of Attorney	Tier Exception	ESRD review	SOI plan
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Cialis	Power of Attorney	Appeals & Grievance	Multiple request in same fax or call	CMS
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