CallFlow Bingo

Thank you	Acknowledge	Absolutely	Connecting Customers	Professional
Have a great day	CEWs	Smile	Outstanding	Amazing
Probing Questions	Satisfaction	Call Flow Bingo! Free Space	Valued Customer	Appreciate
My Pleasure	Fantastic	Self Service Options	Further Assistance	Resolution
Good Morning	Please	Empathy	Definitely	I'd be more than happy to

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CallFlow Bingo

Further Assistance	Customer's Name	Appreciate	Bank of America	My Pleasure
How can I assist you?	Have a great day	Amazing	Self Service Options	Professional
Excellent	Fantastic	Call Flow Bingo! Free Space	Smile	Valued Customer
Acknowledge	I'd be more than happy to	CEWs	Please	Verification
Recap	Probing Questions	Outstanding	Resolution	Brand the Bank

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CallFlow Bingo

Please	How can I assist you?	CEWs	Probing Questions	I'd be more than happy to
Acknowledge	Excellent	Absolutely	Have a great day	Thank you
Bank of America	Wonderful	Call Flow Bingo! Free Space	Verification	Call Flow
Amazing	Professional	My Pleasure	Confidence	Valued Customer
Brand the Bank	Further Assistance	Connecting Customers	Appreciate	Definitely

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