

B	I	N	G	O
Speed Upgrade	Added Phone	Call from WV	Sold Premium Channel	Needed Wi-Fi password
Call from NC	Sold safeguard	Power cycle Modem	Call from AZ	Saved a truck roll
Sold Tier	TV was on wrong input	FREE	Call from CA	DMCA Call
Equipment was unplugged	Sold RGU	Explained a feature	Customer not at home to troubleshoot	Outage declared
Connect to TiVo Now	Call from MO	Program a Remote	eMTA was in line card protection state	Call from Texas

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TV was on wrong input	Call from AZ	Sold Premium Channel	Call from NC	Power cycle Modem
Call from WV	eMTA was in line card protection state	Needed Wi-Fi password	Call from MO	Saved a truck roll
Equipment was unplugged	Call from CA	FREE	DMCA Call	Added Phone
Customer not at home to troubleshoot	Program a Remote	Speed Upgrade	Call from Texas	Sold RGU
Explained a feature	Outage declared	Sold Tier	Sold safeguard	Connect to TiVo Now

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Call from MO	Program a Remote	Call from AZ	Outage declared	Call from CA
Speed Upgrade	Equipment was unplugged	Explained a feature	Sold safeguard	Needed Wi-Fi password
Sold Tier	Call from Texas	FREE	Sold RGU	Customer not at home to troubleshoot
TV was on wrong input	Saved a truck roll	Sold Premium Channel	eMTA was in line card protection state	Call from WV
DMCA Call	Added Phone	Power cycle Modem	Call from NC	Connect to TiVo Now