

B	I	N	G	O
Stinky Kennel clean up	"Can the doctor just come look at this real quick" client	Active OWP Feline Sign Up	Kitten OWP Sign Up	Financial constraints client
"I need it now." Prescription refill client	Rabies Only	He never gets table food except....	"Can you do this for free." Client	Puppy OWP
The piddling patient	"Doesn't my insurance cover this?" client	Asking for Free medical advice over the phone call	Client shout out	Nurse client
Crazy Client	Huddle shout out	Add Option to existing plan	Foot stool Obese dog patient	"I can get this cheaper somewhere else." client
Meatloaf Obese cat patient	"My pets on a grain free diet" client	Upgrade OWP to Active or Special Care	Active OWP Canine Sign Up	Anal gland incident

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Crazy Client	"My pets on a grain free diet" client	Rabies Only	Add Option to existing plan	Kitten OWP Sign Up
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