

| <b>B</b>                                           | <b>I</b>                                                      | <b>N</b>                                       | <b>G</b>                                                | <b>O</b>                                |
|----------------------------------------------------|---------------------------------------------------------------|------------------------------------------------|---------------------------------------------------------|-----------------------------------------|
| You see a patient over 90 years old                | A patient is really happy with surgery                        | Someone comments on traffic                    | You do an act of kindness. What is it?                  | Someone is wearing a Bronco's shirt     |
| Someone asks you for chewing gum                   | You pick up a dirty tissue from the floor. Why?               | Someone shares about a recent vacation         | People start talking about football                     | You catch someone talking to themselves |
| You notice someone has new shoes                   | You see an eye condition you've never seen before-What is it? | <b>Happy Tech Week</b>                         | Someone asks if you've done all your Christmas shopping | Someone is from out of state            |
| Someone is sharing something about their kids/pets | You get called the wrong name                                 | Someone is telling a joke :)                   | Someone complains it is too cold                        | Someone says it is supposed to snow     |
| Someone complains about being tired                | Someone asks you "How is your day going?"                     | You ask a doctor what a patient's diagnosis is | You talk to someone whose birthday is in November       | Someone brings in treats                |

|                                                               |                                                         |                                        |                                                 |                                         |
|---------------------------------------------------------------|---------------------------------------------------------|----------------------------------------|-------------------------------------------------|-----------------------------------------|
| <b>B</b>                                                      | <b>I</b>                                                | <b>N</b>                               | <b>G</b>                                        | <b>O</b>                                |
| You see an eye condition you've never seen before-What is it? | People start talking about football                     | You do an act of kindness. What is it? | Someone asks you for chewing gum                | Someone shares about a recent vacation  |
| Someone comments on traffic                                   | You talk to someone whose birthday is in November       | Someone is wearing a Bronco's shirt    | Someone asks you "How is your day going?"       | You catch someone talking to themselves |
| Someone is sharing something about their kids/pets            | Someone asks if you've done all your Christmas shopping | <b>Happy Tech Week</b>                 | Someone is from out of state                    | A patient is really happy with surgery  |
| Someone complains it is too cold                              | You ask a doctor what a patient's diagnosis is          | You see a patient over 90 years old    | Someone brings in treats                        | You get called the wrong name           |
| Someone is telling a joke :)                                  | Someone says it is supposed to snow                     | You notice someone has new shoes       | You pick up a dirty tissue from the floor. Why? | Someone complains about being tired     |

|                                                               |                                                    |                                        |                                                   |                                                         |
|---------------------------------------------------------------|----------------------------------------------------|----------------------------------------|---------------------------------------------------|---------------------------------------------------------|
| <b>B</b>                                                      | <b>I</b>                                           | <b>N</b>                               | <b>G</b>                                          | <b>O</b>                                                |
| Someone asks you "How is your day going?"                     | You ask a doctor what a patient's diagnosis is     | People start talking about football    | Someone says it is supposed to snow               | Someone asks if you've done all your Christmas shopping |
| You see a patient over 90 years old                           | Someone is sharing something about their kids/pets | Someone is telling a joke :)           | You pick up a dirty tissue from the floor. Why?   | Someone is wearing a Bronco's shirt                     |
| You notice someone has new shoes                              | Someone brings in treats                           | Happy Tech Week                        | You get called the wrong name                     | Someone complains it is too cold                        |
| You see an eye condition you've never seen before-What is it? | You catch someone talking to themselves            | You do an act of kindness. What is it? | You talk to someone whose birthday is in November | Someone comments on traffic                             |
| Someone is from out of state                                  | A patient is really happy with surgery             | Someone shares about a recent vacation | Someone asks you for chewing gum                  | Someone complains about being tired                     |