

N	U	R	S	E
Unified	1:8 nurse patient ratio	Empathetic	Senior nurses	Listen respect and resolve
Cultural values	Two nurses checking narcotics	Psychiatrists	Bedside shift reporting	Rounds
Tell them it will all be okay	Bundles	PFCC Rocks!! (FREE SPACE)	Physicians	Hourly rounds
Incident reports	Surgeons	Interdisciplinary approach	Reassurance	Teach-back method
Hand washing	Genuine	Nurses	Community	Continuity of care

N	U	R	S	E
Physicians	Listen respect and resolve	Bundles	Tell them it will all be okay	Community
Senior nurses	Hourly rounds	Incident reports	Two nurses checking narcotics	Bedside shift reporting
While administering Medication over >5 min	Nurses	PFCC Rocks!! (FREE SPACE)	Cultural values	Empathetic
Reassurance	Rounds	Psychiatrists	Surgeons	Continuity of care
1:8 nurse patient ratio	Unified	Written instructions	Discharges	Genuine

N	U	R	S	E
Physicians	Cultural values	Reassurance	Discharges	Bedside shift reporting
1:8 nurse patient ratio	Written instructions	While administering Medication over >5 min	Continuity of care	Two nurses checking narcotics
Daily huddles	Surgeons	PFCC Rocks!! (FREE SPACE)	Interdisciplinary approach	Rounds
Nurses	Incident reports	Hourly rounds	Bundles	Teach-back method
Community	Tell them it will all be okay	Listen respect and resolve	Empathetic	Psychiatrists