Call Center Bingo

Sing the hokey pokey for techs upstairs in Monday morning meeting.	1st person to get lipstick on Larry	Booking a call 4 days out (customer name)_____	Help everyone in the office with one task (have them initial)	Get all customer info correct for 5 days.
Book a call who was just "price shopping" (customer name) _____	Sing the ABC'S for techs upstairs in Monday morning meeting.	Go to each person in the whole office and tell them "It's a wonderful day at PF Plumbing."	1st person to get name of a customers dog.	Have your tech happy check customer (Record)
Plant SPP seed 20 times (keep list of names)	Turning a call around **record**	**FREE**	1st person to tell us what C.U.T.E. stands for	Find the purple hula hoop.
Get Larry to bring in donuts.	Most happy checks in a day _____	Get a compliment from a tech (someone must hear or have it recorded)	Don't say "um" in any call. **record**	Get email addresses from 20 customers. (keep list of names)
Booking a call 5 days out Customer name _____ _____	Ask for five reviews. **Record**	Have your tech happy check a customer **record**	Your tech sells a job from follow ups (customer name) _____	Book a call who was just "price shopping" (customer name) _____

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Call Center Bingo

Turning a call around **record**	1st person to get name of a customers dog.	Help everyone in the office with one task (have them initial)	Book a call who was just "price shopping" (customer name) _____	Go to each person in the whole office and tell them "It's a wonderful day at PF Plumbing."
Booking a call 4 days out (customer name)_____	Your tech sells a job from follow ups (customer name) _____	Get all customer info correct for 5 days.	Ask for five reviews. **Record**	Have your tech happy check customer (Record)
Get Larry to bring in donuts.	1st person to tell us what C.U.T.E. stands for	**FREE**	Find the purple hula hoop.	1st person to get lipstick on Larry
Don't say "um" in any call. **record**	Have your tech happy check a customer **record**	Sing the hokey pokey for techs upstairs in Monday morning meeting.	Book a call who was just "price shopping" (customer name) _____	Most happy checks in a day _____
Get a compliment from a tech (someone must hear or have it recorded)	Get email addresses from 20 customers. (keep list of names)	Plant SPP seed 20 times (keep list of names)	Sing the ABC'S for techs upstairs in Monday morning meeting.	Booking a call 5 days out Customer name _____ _____

Custom Bingo Card #2 of 3

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Call Center Bingo

Ask for five reviews. **Record**	Have your tech happy check a customer **record**	1st person to get name of a customers dog.	Get email addresses from 20 customers. (keep list of names)	1st person to tell us what C.U.T.E. stands for
Sing the hokey pokey for techs upstairs in Monday morning meeting.	Get Larry to bring in donuts.	Get a compliment from a tech (someone must hear or have it recorded)	Sing the ABC'S for techs upstairs in Monday morning meeting.	Get all customer info correct for 5 days.
Plant SPP seed 20 times (keep list of names)	Book a call who was just "price shopping" (customer name) _____	**FREE**	Most happy checks in a day _____	Don't say "um" in any call. **record**
Turning a call around **record**	Have your tech happy check customer (Record)	Help everyone in the office with one task (have them initial)	Your tech sells a job from follow ups (customer name) _____	Booking a call 4 days out (customer name)_____
Find the purple hula hoop.	1st person to get lipstick on Larry	Go to each person in the whole office and tell them "It's a wonderful day at PF Plumbing."	Book a call who was just "price shopping" (customer name) _____	Booking a call 5 days out Customer name _____ _____

Custom Bingo Card #3 of 3

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