

B	I	N	G	O
Thank the patient for letting us take care of them	Acknowledge 5 people in the hallway	Find a new way to manage yourself up.	Remember to always say ALWAYS	Manage up a different department
Explain the routine for the daily cleaning of a room	Tell the patient they will get great care today	Manage up physical therapy	Acknowledge everyone in the room	Manage up yourself
Tell the patient our "Promise" to them	Use the phrase \"for your safety\"	FREE	Ask the patient if they need anything else before you go	Knock on a patient door and ask if you can enter
Leave a card when they are discharged	Teach the side effect of a medication	Manage up a coworker	Introduce yourself to a patient	Manage up a physician
If mopping the floor tell them the floor will be slippery	Explain duration when cleaning a room	Manage up the nurses	Use the phrase \"our promise to you\"	Explain why the patient is rounded with

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