

B	I	N	G	O
Team	A = Act	5 "Why's"	F = Find	Referral Management
P = Plan	Customer Service	Survey	Procedures	AIM Statement
Quality	Shane	FREE	Ted	Brainstorming
Prevention	JJ	Creative Tools	Life Safety	S = Select
Management	Protocol	See something Say something	O = Organize	Goals

B	I	N	G	O
Shane	JJ	Findings	Pathogen Detection	Life Safety
FOCUS PDCA	C = Check	Code Red	Performance	PathSensors
O = Organize	Andrew	FREE	C = Clarify	Referral Management
Jack	Survey	Ted	Success	AIM Statement
Prevention	Brainstorming	Customer Service	F = Find	Process Flow Charts

B	I	N	G	O
U = Understand	Root Cause Analysis	Quality	Procedures	Safety
C = Check	Code Red	Process Improvement	PathSensors	Customer Service
Protocol	Pathogen Detection	FREE	Performance	A = Act
Information Management	5 "Why's"	P = Plan	Team	C = Clarify
Voice of Customer	Up to Me	D = Do	Brainstorming	Referral Management