

B	I	N	G	O
posture	Active listening	No inappropriate Language	group interaction	Speak clearly
Be patient	open questions	age appropriate language	Assertive Communication	formal language
one to one interaction	proximity	FREE	Assertive communication	No slang
Positive Body Language	informal language	Respectful to others	No shouting	Stay calm
No jargon	Be aware of non-verbal ques	closed questions	voicetone	Eye Contact

B	I	N	G	O
proximity	Assertive Communication	group interaction	Be patient	age appropriate language
No inappropriate Language	voicetone	Speak clearly	Be aware of non-verbal ques	formal language
Positive Body Language	Assertive communication	FREE	No slang	Active listening
No shouting	closed questions	posture	Eye Contact	informal language
Respectful to others	Stay calm	one to one interaction	open questions	No jargon

B	I	N	G	O
Be aware of non-verbal ques	closed questions	Assertive Communication	Stay calm	Assertive communication
posture	Positive Body Language	Respectful to others	open questions	Speak clearly
one to one interaction	Eye Contact	FREE	informal language	No shouting
proximity	formal language	group interaction	voicetone	No inappropriate Language
No slang	Active listening	age appropriate language	Be patient	No jargon