

B	I	N	G	O
Upgrade my plan	Add roaming plan	Extension Please	Retention Call	I told someone about MDA
Check on Install date	Update my card	My data does not work	Add/Remove Safe Hold	Reset voicemail
Transfer from TNT	What time do you close	FREE	Can I speak too	I reset Data
I set up ebill	Send me my invoice	I suggested auto pay	I calmed a customer down	Manager please (of course deescalate)
Fibre Questions	Check my balance	Pay My Bill	When is the tech coming	Credit Request

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What time do you close	Reset voicemail	Retention Call	When is the tech coming	Extension Please
I reset Data	Add roaming plan	My data does not work	Check on Install date	Fibre Questions