

N	U	R	S	E
Provider c/o not knowing where their nurse is but nurse has been on break for last 30 mins.	Administrator slowing things down by shadowing clinic to assess "work flow"	Interrupted Lunch Break	Patient calling for urgent appointment for month old issue.	Obese patient eating a bag of Spicy Sweet Chili Doritos. And here for BP check.
EMR Downtime/Internet Down	Patient with much needed shower.	Patient 2 hours late. Demands to be seen immediately.	Baby Spits up all over your uniform.	Patient c/o another nurse.
Patient here for fasting labs but eats.	Stopped for coffee instead of showing up on time to clinic.	FREE SPACE	Caught eating at work station.	Missed venipuncture because patient moved.
Mother speaks for her 24 yr old "child" entire visit.	Patient complains about waiting 4 months to get in. No showed last 5 visits.	No Show	Meds need prior authorization because it was ordered on a day ending in "Y"	Patient 2 hours early and demands to be seen NOW!
Lounge Area not stocked with Keurig cups.	Co-Worker Called Out	Patient answers phone call during visit.	Team member wearing your favorite color.	Feeling bad for laughing at a patient with co-worker.

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