B	I	N	G	O
Patient pull-time >30 minutes	Called patient family member to provide patient update	Learn three nonclinical things about your patient	One discharge before noon	Observed and gave feedback to nurse leader for CCR
Fewer than 5 call lights in 1 hour	Patient pull time >30 minutes	Observed and gave feedback to peer for CCR	Escalated a delay or patient concern to nurse leader	One discharge before noon
Patient pull time <30 minutes	Physician sat with patient during round	**FREE**	Fewer than 5 call lights in 1 hour	No call lights for toileting for 3 hours
No call lights for toileting for 3 hours	Patient can list side effects for medication taken (or a new medication)	Nurse or CNA sat with patient during round	No call lights for pain for 3 hours	Observed and gave feedback to peer for CCR
Learn three nonclinical things about your patient	Fewer than 5 call lights in 1 hour	One discharge before noon	Physician sat with patient during round	Introduce your patient to the nurse manager or assistant nurse manger

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B	I	N	G	O
Physician sat with patient during round	Escalated a delay or patient concern to nurse leader	One discharge before noon	Fewer than 5 call lights in 1 hour	Observed and gave feedback to peer for CCR
Learn three nonclinical things about your patient	Physician sat with patient during round	Observed and gave feedback to nurse leader for CCR	Fewer than 5 call lights in 1 hour	One discharge before noon
No call lights for toileting for 3 hours	Fewer than 5 call lights in 1 hour	**FREE**	No call lights for toileting for 3 hours	Called patient family member to provide patient update
No call lights for pain for 3 hours	One discharge before noon	Patient pull-time >30 minutes	Introduce your patient to the nurse manager or assistant nurse manger	Patient can list side effects for medication taken (or a new medication)
Nurse or CNA sat with patient during round	Observed and gave feedback to peer for CCR	Patient pull time <30 minutes	Patient pull time >30 minutes	Learn three nonclinical things about your patient

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B	I	N	G	O
Fewer than 5 call lights in 1 hour	One discharge before noon	Escalated a delay or patient concern to nurse leader	Observed and gave feedback to peer for CCR	Fewer than 5 call lights in 1 hour
Patient pull-time >30 minutes	No call lights for toileting for 3 hours	Nurse or CNA sat with patient during round	Patient pull time >30 minutes	Observed and gave feedback to nurse leader for CCR
Patient pull time <30 minutes	Introduce your patient to the nurse manager or assistant nurse manger	**FREE**	Patient can list side effects for medication taken (or a new medication)	No call lights for pain for 3 hours
Physician sat with patient during round	One discharge before noon	One discharge before noon	Physician sat with patient during round	Learn three nonclinical things about your patient
No call lights for toileting for 3 hours	Called patient family member to provide patient update	Observed and gave feedback to peer for CCR	Fewer than 5 call lights in 1 hour	Learn three nonclinical things about your patient

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