

HOSPITALITY GESTURES

SUGGESTIVE SELL ONE ITEM	15/5 RULE	EYE CONTACT	PBX AGENT	GOOD AFTERNOON
BE POLITE	SPEAK CLEARLY	HAVE A NICE DAY	3PM CHECK-IN	I CAN HELP YOU HERE
SMILE	TAKE CARE	FREE	ABOVE AND BEYOND SERVICE	FRONT DESK
GENERAL MANAGER	SEE YOU SOON	GO FOR THE WOW	FRIENDLY VOICE	GOOD MORNING
FAST	BANQUET SERVER	HAVE A SENSE OF URGENCY	WELCOME	CAN I TAKE YOUR ORDER

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TAKE CARE	3PM CHECK-IN	PBX AGENT	BE POLITE	HAVE A NICE DAY
EYE CONTACT	WELCOME	GOOD AFTERNOON	BANQUET SERVER	I CAN HELP YOU HERE
GENERAL MANAGER	ABOVE AND BEYOND SERVICE	FREE	FRONT DESK	15/5 RULE
FRIENDLY VOICE	HAVE A SENSE OF URGENCY	SUGGESTIVE SELL ONE ITEM	CAN I TAKE YOUR ORDER	SEE YOU SOON
GO FOR THE WOW	GOOD MORNING	SMILE	SPEAK CLEARLY	FAST

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BANQUET SERVER	HAVE A SENSE OF URGENCY	3PM CHECK-IN	GOOD MORNING	ABOVE AND BEYOND SERVICE
SUGGESTIVE SELL ONE ITEM	GENERAL MANAGER	GO FOR THE WOW	SPEAK CLEARLY	GOOD AFTERNOON
SMILE	CAN I TAKE YOUR ORDER	FREE	SEE YOU SOON	FRIENDLY VOICE
TAKE CARE	I CAN HELP YOU HERE	PBX AGENT	WELCOME	EYE CONTACT
FRONT DESK	15/5 RULE	HAVE A NICE DAY	BE POLITE	FAST