

HOSPITALITY GESTURES

SUGGESTIVE SELL ONE ITEM	15/5 Rule	FAST	ORDERS ARE ACCURATE	GROUP RESERVATION
CAN I HELP WITH ANYTHING?	STAND UP STRAIGHT	HAVE A SENSE OF URGENCY	BANQUET	I CAN HELP YOU HERE
SPEAK CLEARLY	BE POLITE	HAVE A NICE DAY	GO FOR THE WOW	GOOD AFTERNOON
SALES	GOOD MORNING	HOUSE-KEEPING	SMILE	GENERAL MANAGER
FRIENDLY VOICE	HANDS UP SERVICE	BELLMAN	BYE NOW	THANK YOU FOR CALLING

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SPEAK CLEARLY	BANQUET	HAVE A NICE DAY	ORDERS ARE ACCURATE	HANDS UP SERVICE
BE POLITE	GOOD AFTERNOON	CAN I HELP WITH ANYTHING?	FAST	HOUSE-KEEPING
THANK YOU FOR CALLING	I CAN HELP YOU HERE	HAVE A SENSE OF URGENCY	SALES	BYE NOW
GO FOR THE WOW	15/5 Rule	GROUP RESERVATION	SUGGESTIVE SELL ONE ITEM	BELLMAN
WELCOME	EYE CONTACT	FRIENDLY VOICE	STAND UP STRAIGHT	CAN I TAKE YOUR ORDER

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SALES	GOOD MORNING	I CAN HELP YOU HERE	15/5 Rule	THANK YOU FOR CALLING
EYE CONTACT	BYE NOW	HANDS UP SERVICE	GOOD AFTERNOON	GO FOR THE WOW
BE POLITE	SMILE	BANQUET	BELLMAN	SPEAK CLEARLY
GROUP RESERVATION	HOUSE-KEEPING	CAN I HELP WITH ANYTHING?	FAST	HAVE A SENSE OF URGENCY
HAVE A NICE DAY	STAND UP STRAIGHT	SUGGESTIVE SELL ONE ITEM	CAN I TAKE YOUR ORDER	FRIENDLY VOICE