

B	I	N	G	O
Smoking complaint	"I'm a Titanium it should be free for me"	"I'm a MEMBER!"	Guest asks where restroom is	Happy delightful guest
Guest pushes Emergency button on elevator	Extra towels	Replace room key for guest	Guests "tailgating" in parking lot	CC declined
Guests roasting marshmallows on firepit	Phone call asking if we have jacuzzi suites	FREE	Snobby Platinum check in	Cheerful Breakfast guest
Guest who enjoyed their stay	Guest complaint about AC	Guest has TV remote problem	Loud noise on patio	Guest pays with Cash
Guests can't find blowdryer	Noise complaint	Microwave don't work	Guests playing cards on patio	Guest can't remember room number

B	I	N	G	O
Phone call asking if we have jacuzzi suites	Guest complaint about AC	Guest at check in looks younger than 24	Guest requests toothbrush	Guest has TV remote problem
Guest at check in looks older than 80	Cobalt Check In	Create wake up call	Guest who enjoyed their stay	Guest pushes Emergency button on elevator
Guest pays with Gift Card	Call Toledo Police for assistance	FREE	Cranky Breakfast guest	Happy delightful guest
Cheerful Breakfast guest	Guest complaint heat is too cold	Replace room key for guest	CC declined	Snobby Titanium check in
Refridgerator don't work	Book guest at rack rate	Guest requests late checkout	Guest requests upgrade	Get Hugs from a Guest

B	I	N	G	O
Guest asks where restroom is	Phone call asking if we have jacuzzi suites	Guests arriving a day earlier than reservation	Snobby Titanium check in	Kick guest out of pool after hours
Guests roasting marshmallows on firepit	Guests BYOB on our patio	Loud noise on patio	Cheerful Breakfast guest	Extend stay for guest
Guest requests late checkout	Get Hugs from a Guest	FREE	Guests can't find blowdryer	Guest requests toothbrush
Guest requests upgrade	Book guest at rack rate	Guest complaint AC is too warm	"I'm a MEMBER!"	Guest pays with Gift Card
Extra towels	Smoking complaint	Cranky Breakfast guest	stop hooker from coming in	kick out of hotel