

Use the phrase "for your safety"	Acknowledge 5 people in the hallway	Give out earplugs/eye mask	Teach the patient about the quiet at night protocol	Manage up physical therapy
Explain why we hourly round	Thank the patient for letting us take care of them	Manage up yourself	Ask the patient "What will make today a great day for you?"	Talk to the patient about what they need when they go home
Tell the patient they will get great care today	Use the phrase "our priority is"	FREE	Explain duration of a procedure	Manage up a coworker
Manage up a different department	Teach the side effect of a medication	Manage up a physician	Knock on a patient door and ask if you can enter	Manage up social work/care manager
Introduce yourself to a physician	Explain the routine for the day	Sit at the patient's bedside while talking to them	Use the phrase "quality of care is a high priority"	Find a new way to manage yourself up.

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