

Accepting no & Saying no BINGO

speaking clearly	"It's nice to meet you"	don't be sarcastic	respect	negotiate
avoid negative behavior	show respect	personal space	accepting "no" for an answer	show interest
stay calm	ask permission	FREE	introduce yourself	listen carefully
shake hands	look at the person	repeat back	dress appropriately	no teasing others
ask questions	say "okay"	be sincere	use a pleasant voice	check back

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stay calm	use a pleasant voice	accepting "no" for an answer	look at the person	avoid negative behavior
respect	listen carefully	don't be sarcastic	no teasing others	ask permission
introduce yourself	"It's nice to meet you"	FREE	dress appropriately	repeat back
check back	speak clearly	be sincere	shake hands	ask questions
negotiate	following instructions	show interest	personal space	show respect

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shake hands	dress appropriately	stay calm	check back	respect
say "okay"	show interest	use a pleasant voice	look at the person	ask permission
repeat back	accepting "no" for an answer	FREE	introduce yourself	don't be sarcastic
following instructions	negotiate	ask questions	"It's nice to meet you"	speak clearly
show respect	personal space	listen carefully	no teasing others	be sincere