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|---------------------------------------------------------------------|------------------------------------------------|-----------------------------------------------------------|-------------------------------------|---------------------------------------------|
| <b>B</b>                                                            | <b>I</b>                                       | <b>N</b>                                                  | <b>G</b>                            | <b>O</b>                                    |
| REFILLS<br>FOR MEDS<br>NOT CALLED<br>IN BY LAST<br>NURSE            | 2<br>NURSES<br>CALL IN                         | CHEWED<br>OUT BY<br>A FAMILY<br>MEMBER                    | PATIENT<br>C/O<br>DOCTOR            | LATE<br>TO<br>LUNCH                         |
| CALLED MD<br>TO<br>QUESTIONED<br>ORDER                              | PT.<br>WANTS<br>AN<br>ENEMA                    | NURSES<br>UPSET<br>ABOUT<br>SCHEDULE                      | 7TH DAY<br>OF WORK<br>NO DAY<br>OFF | OMG HAD<br>TO<br>DISIMPACT<br>HER<br>AGAIN! |
| PT. ON<br>PHONE<br>DURING<br>VISIT                                  | SNEEZED<br>IN MY<br>MASK                       | FREE<br>SPACE                                             | AFTER<br>HOURS<br>VISIT             | FASTING<br>LAB AND<br>PT. EATS              |
| HAD TO GO<br>BACK TO THE<br>OFFICE<br>BECAUSE<br>OUT OF<br>SUPPLIES | PT.<br>COMPLAINS<br>ABOUT<br>ANOTHER<br>NURSE  | I WAS<br>THANKED<br>FOR<br>COMING IN                      | DECLINES<br>MUCH<br>NEEDED<br>BATH  | NAKED PT.<br>ANSWERS<br>THE<br>DOOR         |
| CNA UPSET<br>ABOUT<br>ASSIGNMENT                                    | ASSISTED<br>LIVING<br>CALLED<br>ABOUT A<br>PT. | OFFICE<br>PAGED MY<br>FLOOR MORE<br>THEN 6X IN<br>ONE DAY | WORKING<br>A<br>DOUBLE              | CAN'T<br>FIND MY<br>PATIENT                 |

|                                                                     |                                                           |                                                          |                                                |                                               |
|---------------------------------------------------------------------|-----------------------------------------------------------|----------------------------------------------------------|------------------------------------------------|-----------------------------------------------|
| <b>B</b>                                                            | <b>I</b>                                                  | <b>N</b>                                                 | <b>G</b>                                       | <b>O</b>                                      |
| SNEEZED<br>IN MY<br>MASK                                            | 7TH DAY<br>OF WORK<br>NO DAY<br>OFF                       | PATIENT<br>C/O<br>DOCTOR                                 | CALLED MD<br>TO<br>QUESTIONED<br>ORDER         | NURSES<br>UPSET<br>ABOUT<br>SCHEDULE          |
| CHEWED<br>OUT BY<br>A FAMILY<br>MEMBER                              | WORKING<br>A<br>DOUBLE                                    | LATE<br>TO<br>LUNCH                                      | ASSISTED<br>LIVING<br>CALLED<br>ABOUT A<br>PT. | OMG HAD<br>TO<br>DISIMPACT<br>HER<br>AGAIN!   |
| HAD TO GO<br>BACK TO THE<br>OFFICE<br>BECAUSE<br>OUT OF<br>SUPPLIES | AFTER<br>HOURS<br>VISIT                                   | FREE<br>SPACE                                            | FASTING<br>LAB AND<br>PT. EATS                 | 2<br>NURSES<br>CALL IN                        |
| DECLINES<br>MUCH<br>NEEDED<br>BATH                                  | OFFICE<br>PAGED MY<br>FLOOR MORE<br>THEN 6X IN<br>ONE DAY | REFILLS<br>FOR MEDS<br>NOT CALLED<br>IN BY LAST<br>NURSE | CAN'T<br>FIND MY<br>PATIENT                    | PT.<br>COMPLAINS<br>ABOUT<br>ANOTHER<br>NURSE |
| I WAS<br>THANKED<br>FOR<br>COMING IN                                | NAKED PT.<br>ANSWERS<br>THE<br>DOOR                       | PT. ON<br>PHONE<br>DURING<br>VISIT                       | PT.<br>WANTS<br>AN<br>ENEMA                    | CNA UPSET<br>ABOUT<br>ASSIGNMENT              |

|                                              |                                                      |                             |                                   |                               |
|----------------------------------------------|------------------------------------------------------|-----------------------------|-----------------------------------|-------------------------------|
| <b>B</b>                                     | <b>I</b>                                             | <b>N</b>                    | <b>G</b>                          | <b>O</b>                      |
| ASSISTED LIVING CALLED ABOUT A PT.           | OFFICE PAGED MY FLOOR MORE THEN 6X IN ONE DAY        | 7TH DAY OF WORK NO DAY OFF  | NAKED PT. ANSWERS THE DOOR        | AFTER HOURS VISIT             |
| REFILLS FOR MEDS NOT CALLED IN BY LAST NURSE | HAD TO GO BACK TO THE OFFICE BECAUSE OUT OF SUPPLIES | I WAS THANKED FOR COMING IN | PT. WANTS AN ENEMA                | LATE TO LUNCH                 |
| PT. ON PHONE DURING VISIT                    | CAN'T FIND MY PATIENT                                | FREE SPACE                  | PT. COMPLAINS ABOUT ANOTHER NURSE | DECLINES MUCH NEEDED BATH     |
| SNEEZED IN MY MASK                           | OMG HAD TO DISIMPACT HER AGAIN!                      | PATIENT C/O DOCTOR          | WORKING A DOUBLE                  | CHEWED OUT BY A FAMILY MEMBER |
| FASTING LAB AND PT. EATS                     | 2 NURSES CALL IN                                     | NURSES UPSET ABOUT SCHEDULE | CALLED MD TO QUESTIONED ORDER     | CNA UPSET ABOUT ASSIGNMENT    |