

B	I	N	G	O
replace the message	Age	Feedback	colleague	Sender .
Email	noise	Special Needs	Channel	To feel Welcome
hands covering mouth	support the message	FREE	Communication	Local Residents
Posture	customer	Receiver	Flyers	Smile
Feel Important	Culture	To be Understood	voice	Eye Contact

B	I	N	G	O
support the message	Channel	colleague	Email	Special Needs
Feedback	voice	Sender .	Culture	To feel Welcome
Posture	Communication	FREE	Local Residents	Age
Flyers	To be Understood	replace the message	Eye Contact	customer
Receiver	Smile	hands covering mouth	noise	Feel Important

B	I	N	G	O
Culture	To be Understood	Channel	Smile	Communication
replace the message	Posture	Receiver	noise	Sender .
hands covering mouth	Eye Contact	FREE	customer	Flyers
support the message	To feel Welcome	colleague	voice	Feedback
Local Residents	Age	Special Needs	Email	Feel Important