

B	I	N	G	O
Verbal	Active Listening	Communication	Passive	Instant messaging
Body gestures	Types of communication	Misinterpreted	Aggressive	Tone
Willing to compromise	Assertive	FREE	Eye contact	Facial expressions
Styles of communication	I Feel statements	Non-Verbal	Compromise	Mirroring
Body contact	Sounds	Body movements	Written	Both needs and wants are important

B	I	N	G	O
Willing to compromise	Written	Aggressive	I Feel statements	Body gestures
Passive	Facial expressions	Communication	Mirroring	Assertive
Eye contact	Active Listening	FREE	Compromise	Non-Verbal
Both needs and wants are important	Verbal	Body movements	Styles of communication	Body contact
Instant messaging	Elements of good communication	Tone	Misinterpreted	Types of communication

B	I	N	G	O
Styles of communication	Compromise	Willing to compromise	Both needs and wants are important	Passive
Sounds	Tone	Written	I Feel statements	Assertive
Non-Verbal	Aggressive	FREE	Eye contact	Communication
Elements of good communication	Instant messaging	Body contact	Active Listening	Verbal
Types of communication	Misinterpreted	Facial expressions	Mirroring	Body movements