

|                           |                            |                              |                          |                               |
|---------------------------|----------------------------|------------------------------|--------------------------|-------------------------------|
| <b>B</b>                  | <b>I</b>                   | <b>N</b>                     | <b>G</b>                 | <b>O</b>                      |
| Show<br>Me You<br>Care    | Breakfast<br>Host          | Anything<br>for Our<br>Guest | Hospitality              | One<br>Team                   |
| Maintenance<br>Department | Front<br>Desk              | Sales                        | Marriott<br>Hotels       | Respected                     |
| Smile                     | Celebrating<br>Our Stories | Marriott                     | LEARN                    | Laugh                         |
| Ownership                 | Living<br>the<br>Values    | Norcross                     | Respect<br>& Value<br>Me | Houseman                      |
| Make<br>Eye<br>Contact    | Housekeeping               | Clean<br>Smart               | Cared<br>For             | Our Team<br>is Our<br>Success |

|                              |                            |                               |                         |                        |
|------------------------------|----------------------------|-------------------------------|-------------------------|------------------------|
| <b>B</b>                     | <b>I</b>                   | <b>N</b>                      | <b>G</b>                | <b>O</b>               |
| LEARN                        | Celebrating<br>Our Stories | Laugh                         | Sales                   | Cared<br>For           |
| Smile                        | Respected                  | Breakfast<br>Host             | Marriott                | One<br>Team            |
| Make<br>Eye<br>Contact       | Leadership                 | Maintenance<br>Department     | Front<br>Desk           | Hospitality            |
| Meet My<br>Needs             | Teamwork                   | Our Team<br>is Our<br>Success | Marriott<br>Hotels      | Ownership              |
| Delivering<br>the<br>Promise | Norcross                   | Anything<br>for Our<br>Guest  | Living<br>the<br>Values | Show<br>Me You<br>Care |

|                |                           |                              |                         |                   |
|----------------|---------------------------|------------------------------|-------------------------|-------------------|
| <b>B</b>       | <b>I</b>                  | <b>N</b>                     | <b>G</b>                | <b>O</b>          |
| Clean<br>Smart | Valued                    | Teamwork                     | Greet<br>Every<br>Guest | Cared<br>For      |
| One<br>Team    | Front<br>Desk             | Marriott<br>Hotels           | Guest<br>Loyalty        | Breakfast<br>Host |
| Smile          | Maintenance<br>Department | Delivering<br>the<br>Promise | Living<br>the<br>Values | Laugh             |
| Hospitality    | Marriott                  | Celebrating<br>Our Stories   | LEARN                   | Houseman          |
| Norcross       | Meet My<br>Needs          | Show<br>Me You<br>Care       | Ownership               | Leadership        |