

B	I	N	G	O
PROVIDE A SHIP DATE FOR AN ORDER	ANSWER AN EMAIL FROM AN ECOMMERCE ACCOUNT	ENTER A NO CHARGE REPLACEMENT ORDER	PROCESS A CUSTOMER CANCEL RMA	PROCESS A CANCELLATION
ASK ANNA TO PRINT AN ORDER	PROCESS A SHIPPING ERROR RMA	PROCESS A CREDIT	ANSWER AT LEAST 50 CALLS IN ONE DAY	PROCESS A ORDER ENTRY RMA
SEND A RECEPTION CALL TO A SALES AGENT	APPROVE AN ORDER FOR A DIRECT SHIP ITEM	FREE	GIVE A TRACKING NUMBER TO A CUSTOMER	HELP ANOTHER CS AGENT WITH AT LEAST 5 CS REQUESTS
PROCESS A DEFECTIVE RMA	HELP ANOTHER CS WITH AT LEAST 5 CS REQUESTS	PROCESS A CREDIT REQUEST	ENTER A REPLACEMENT ORDER	PROCESS A CANCELLATION
APPROVE AN ORDER WITH A BACKORDERED ITEM	PROCESS A CUSTOMER CANCEL RMA	CONTACT A FACTORY FOR INFO	TAKE THE QUIZ FOR THE INSIDE EDGE (CAN COUNT IF YOU DID IT PREVIOUSLY)	EMAIL ANNA A SUGGESTION TO STREAMLINE OR IMPROVE

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PROCESS A CUSTOMER CANCEL RMA	HELP ANOTHER CS AGENT WITH AT LEAST 5 CS REQUESTS	ENTER A NO CHARGE REPLACEMENT ORDER	PROCESS A CANCELLATION	APPROVE AN ORDER FOR A DIRECT SHIP ITEM
GIVE A TRACKING NUMBER TO A CUSTOMER	ANSWER AN EMAIL FROM AN ECOMMERCE ACCOUNT	FREE	ENTER A REPLACEMENT ORDER	PROCESS A CREDIT REQUEST
EMAIL ANNA A SUGGESTION TO STREAMLINE OR IMPROVE	PROVIDE A SHIP DATE FOR AN ORDER	CONTACT A FACTORY FOR INFO	PROCESS A DEFECTIVE RMA	APPROVE AN ORDER WITH A BACKORDERED ITEM
PROCESS A CANCELLATION	GIVE A TRACKING NUMBER TO A CUSTOMER	PROCESS A ORDER ENTRY RMA	PROCESS A CREDIT	PROCESS A SHIPPING ERROR RMA

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PROCESS A CREDIT REQUEST	ANSWER AT LEAST 50 CALLS IN ONE DAY	FREE	GIVE A TRACKING NUMBER TO A CUSTOMER	ENTER A NO CHARGE REPLACEMENT ORDER
GIVE A TRACKING NUMBER TO A CUSTOMER	PROCESS A CANCELLATION	APPROVE AN ORDER WITH A BACKORDERED ITEM	ANSWER AN EMAIL FROM AN ECOMMERCE ACCOUNT	PROVIDE A SHIP DATE FOR AN ORDER
PROCESS A SHIPPING ERROR RMA	PROCESS A CREDIT	HELP ANOTHER CS AGENT WITH AT LEAST 5 CS REQUESTS	PROCESS A CANCELLATION	CONTACT A FACTORY FOR INFO