

B	I	N	G	O
Tailored service	Building rapport	Customer Service excellence	Relating	Friendliness
Communication	Supportive	Personalization	Caring	Quality
Service with a smile	Teamwork	FREE	Commitment	Empathy
Exceed expectation	Service Excellence	Feelings	Customer satisfaction	Going above and beyond
Customer centric	Commitment	Positivity	Trust	Customer Loyalty

B	I	N	G	O
Teamwork	Caring	Relating	Communication	Personalization
Customer Service excellence	Trust	Friendliness	Commitment	Quality
Exceed expectation	Commitment	FREE	Empathy	Building rapport
Customer satisfaction	Positivity	Tailored service	Customer Loyalty	Service Excellence
Feelings	Going above and beyond	Service with a smile	Supportive	Customer centric

B	I	N	G	O
Commitment	Positivity	Caring	Going above and beyond	Commitment
Tailored service	Exceed expectation	Feelings	Supportive	Friendliness
Service with a smile	Customer Loyalty	FREE	Service Excellence	Customer satisfaction
Teamwork	Quality	Relating	Trust	Customer Service excellence
Empathy	Building rapport	Personalization	Communication	Customer centric