

B	I	N	G	O
Thoughtfully Interact	AIDET	Cross-Check	Say Hello in Hallways	Patient Identify MR# DOB
Acknowledge	Stop Think Act Review	Repeat and Readback	ARCC	STAR
Speak up for Safety	Validate & Verify	FREE	Accept a Questioning Attitude	Introduce and Explain Role
Listen With Empathy	Smile and Say Hello	Listen to your Patient	Give Duration of Procedure	Provide Opportunities to Ask ?
Explain Procedure	Accurately Communicate	SBAR	You and Me Together	Ask a Clarifying Question

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Cross-Check	You and Me Together	Patient Identify MR# DOB	Accurately Communicate	STAR
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Give Duration of Procedure	SBAR	Thoughtfully Interact	Ask a Clarifying Question	Smile and Say Hello
Listen to your Patient	Provide Opportunities to Ask ?	Speak up for Safety	Stop Think Act Review	Explain Procedure

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Accurately Communicate	SBAR	ARCC	Provide Opportunities to Ask ?	Accept a Questioning Attitude
Thoughtfully Interact	Listen With Empathy	Listen to your Patient	Stop Think Act Review	Patient Identify MR# DOB
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