

B	I	N	G	O
Thoughtfully Interact	AIDET (ack intro Dur Exp TY)	Cross-Check	Say Hello in Hallways	Patient Identify MR# DOB
Acknowledge	Stop Think Act Review	Repeat and Readback	ARCC (ask request concern chain)	STAR(stop think act review)
Speak up for Safety	Validate & Verify	FREE	Accept a Questioning Attitude	Introduce and Explain Role
Listen With Empathy	Smile and Say Hello	Listen to your Patient	Give Duration of Procedure	Provide Opportunities to Ask ?
Explain Procedure	Accurately Communicate	SBAR(sit..back..ass..rev..)	You and Me Together	Ask a Clarifying Question

B	I	N	G	O
Validate & Verify	ARCC (ask request concern chain)	Say Hello in Hallways	Acknowledge	Repeat and Readback
Cross-Check	You and Me Together	Patient Identify MR# DOB	Accurately Communicate	STAR(stop think act review)
Listen With Empathy	Accept a Questioning Attitude	FREE	Introduce and Explain Role	AIDET (ack intro Dur Exp TY)
Give Duration of Procedure	SBAR(sit..back..ass..rev..)	Thoughtfully Interact	Ask a Clarifying Question	Smile and Say Hello
Listen to your Patient	Provide Opportunities to Ask ?	Speak up for Safety	Stop Think Act Review	Explain Procedure

B	I	N	G	O
Accurately Communicate	SBAR(sit..back..ass..rev..)	ARCC (ask request concern chain)	Provide Opportunities to Ask ?	Accept a Questioning Attitude
Thoughtfully Interact	Listen With Empathy	Listen to your Patient	Stop Think Act Review	Patient Identify MR# DOB
Speak up for Safety	Ask a Clarifying Question	FREE	Smile and Say Hello	Give Duration of Procedure
Validate & Verify	STAR(stop think act review)	Say Hello in Hallways	You and Me Together	Cross-Check
Introduce and Explain Role	AIDET (ack intro Dur Exp TY)	Repeat and Readback	Acknowledge	Explain Procedure