

HOSPITALITY GESTURES

SMILE	BE POLITE	GO FOR THE WOW	SEE YOU SOON	MAGIC WORDS
DETAILED	SMILE	OFFER ASSISTANCE	BONJOUR	SMILE
SPEAK CLEARLY	BONJOUR	HAVE A NICE DAY	HAVE A SENSE OF URGENCY	SMILE
INTRODUCE YOURSELF	PROFESSIONAL	GOING ABOVE AND BEYOND	OFFER ASSISTANCE	COMPLIMENTARY
SMALL GESTURE	EYE CONTACT	START CONVERSATION	FRIENDLY VOICE	HAVE A NICE DAY

HOSPITALITY GESTURES

SPEAK CLEARLY	BONJOUR	SMILE	BONJOUR	COMPLIMENTARY
FRIENDLY VOICE	SMILE	HAVE A NICE DAY	MAGIC WORDS	PROFESSIONAL
DETAILED	GO FOR THE WOW	OFFER ASSISTANCE	OFFER ASSISTANCE	SMILE
INTRODUCE YOURSELF	EYE CONTACT	SMILE	GOING ABOVE AND BEYOND	SEE YOU SOON
SMALL GESTURE	START CONVERSATION	HAVE A NICE DAY	BE POLITE	HAVE A SENSE OF URGENCY

HOSPITALITY GESTURES

SMILE	OFFER ASSISTANCE	EYE CONTACT	FRIENDLY VOICE	GOING ABOVE AND BEYOND
COMPLIMENTARY	HAVE A NICE DAY	DETAILED	HAVE A NICE DAY	SMILE
INTRODUCE YOURSELF	SMALL GESTURE	OFFER ASSISTANCE	BONJOUR	SMILE
SPEAK CLEARLY	PROFESSIONAL	START CONVERSATION	BONJOUR	BE POLITE
HAVE A SENSE OF URGENCY	SMILE	SEE YOU SOON	GO FOR THE WOW	MAGIC WORDS