

|                                           |                          |                         |                                               |                                                       |
|-------------------------------------------|--------------------------|-------------------------|-----------------------------------------------|-------------------------------------------------------|
| <b>B</b>                                  | <b>I</b>                 | <b>N</b>                | <b>G</b>                                      | <b>O</b>                                              |
| STAY ON<br>PHONE<br>WITH<br>CALLER        | 3RD<br>PARTY<br>CALLER   | CANCELLED<br>ENROUTE    | NARCAN<br>INSTRUCTIONS<br>GIVEN               | LIFT<br>ASSIST                                        |
| ATTEMPT<br>TO<br>CONTACT<br>CALLER        | STATE<br>WATCH<br>CALLED | MCI                     | 911<br>HANGUP                                 | STAGE                                                 |
| STRUCTURE<br>FIRE                         | AIRCARE<br>ON<br>STANDBY | DIFFICULT<br>CALLER     | FALL                                          | SAY "NOW"<br>EVERYTIME<br>THEY TAKE<br>A BREATH<br>IN |
| FREE -<br>THANK YOU<br>FOR ALL<br>YOU DO! | MVA                      | CHEST<br>PAIN           | MAN DOWN<br>ALARM IS<br>BROADCASTED<br>LOUDLY | ANY<br>TYPE OF<br>ALARM                               |
| NON-EMERGENCY<br>TRANSFER                 | BRUSH<br>FIRE            | UNRESPONSIVE<br>PATIENT | CALLER<br>CURSES                              | CPR<br>INSTRUCTIONS<br>PROVIDED                       |

|                                           |                                                       |                                 |                                               |                                    |
|-------------------------------------------|-------------------------------------------------------|---------------------------------|-----------------------------------------------|------------------------------------|
| <b>B</b>                                  | <b>I</b>                                              | <b>N</b>                        | <b>G</b>                                      | <b>O</b>                           |
| STRUCTURE<br>FIRE                         | AIRCARE<br>ON<br>STANDBY                              | STAGE                           | 911<br>HANGUP                                 | ANY<br>TYPE OF<br>ALARM            |
| CALLER<br>CURSES                          | SAY "NOW"<br>EVERYTIME<br>THEY TAKE<br>A BREATH<br>IN | DIFFICULT<br>CALLER             | LIFT<br>ASSIST                                | MVA                                |
| ATTEMPT<br>TO<br>CONTACT<br>CALLER        | CANCELLED<br>ENROUTE                                  | MCI                             | MAN DOWN<br>ALARM IS<br>BROADCASTED<br>LOUDLY | STAY ON<br>PHONE<br>WITH<br>CALLER |
| FREE -<br>THANK YOU<br>FOR ALL<br>YOU DO! | BRUSH<br>FIRE                                         | STATE<br>WATCH<br>CALLED        | CHEST<br>PAIN                                 | NARCAN<br>INSTRUCTIONS<br>GIVEN    |
| NON-EMERGENCY<br>TRANSFER                 | UNRESPONSIVE<br>PATIENT                               | CPR<br>INSTRUCTIONS<br>PROVIDED | 3RD<br>PARTY<br>CALLER                        | FALL                               |

|                                                       |                                               |                                    |                          |                                    |
|-------------------------------------------------------|-----------------------------------------------|------------------------------------|--------------------------|------------------------------------|
| <b>B</b>                                              | <b>I</b>                                      | <b>N</b>                           | <b>G</b>                 | <b>O</b>                           |
| SAY "NOW"<br>EVERYTIME<br>THEY TAKE<br>A BREATH<br>IN | MAN DOWN<br>ALARM IS<br>BROADCASTED<br>LOUDLY | BRUSH<br>FIRE                      | CALLER<br>CURSES         | CHEST<br>PAIN                      |
| ANY<br>TYPE OF<br>ALARM                               | CPR<br>INSTRUCTIONS<br>PROVIDED               | ATTEMPT<br>TO<br>CONTACT<br>CALLER | DIFFICULT<br>CALLER      | STAY ON<br>PHONE<br>WITH<br>CALLER |
| FREE -<br>THANK YOU<br>FOR ALL<br>YOU DO!             | NON-EMERGENCY<br>TRANSFER                     | MCI                                | AIRCARE<br>ON<br>STANDBY | STATE<br>WATCH<br>CALLED           |
| STRUCTURE<br>FIRE                                     | MVA                                           | UNRESPONSIVE<br>PATIENT            | 911<br>HANGUP            | 3RD<br>PARTY<br>CALLER             |
| FALL                                                  | STAGE                                         | NARCAN<br>INSTRUCTIONS<br>GIVEN    | CANCELLED<br>ENROUTE     | LIFT<br>ASSIST                     |