Customer Service Day Bingo

Use positive language	Advise the customer of the Customer Satisfaction Survey when ending a phone call	Learn something new (work related) to share in your team huddle	Share a Best Practice in main chat	Practice active listening
Be positive in chat	Turn a Frown Upside Down - Make an Irate Customer Happy	SME a Peer	Ask a customer if they are Very Satisfied with your Service	Send an Internal Rave Review
Talk with a positive upbeat tone	Ask a customer on a phone call "Is there is anything else I can help you with?"	Manager's Special	Repeat the issue to the provider for understanding	Make a positive connection with provider
No negativity	Show empathy in call	Participate in a Customer Service day Activity	Send an ECard	Talk to 2 3rd party providers
Make a co worker smile	Leave the provider happy	Receive a Rave Review	Assist With or Take Ownership of an error in processing or previous call	Be back from breaks and lunches on time

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Customer Service Day Bingo

Repeat the issue to the provider for understanding	Practice active listening	Ask a customer on a phone call "Is there is anything else I can help you with?"	Talk with a positive upbeat tone	Assist With or Take Ownership of an error in processing or previous call
Share a Best Practice in main chat	Make a positive connection with provider	No negativity	Turn a Frown Upside Down - Make an Irate Customer Happy	Ask a customer if they are Very Satisfied with your Service
Use the Chat to get a Question Answered	Receive a Rave Review	Manager's Special	Be positive in chat	Learn something new (work related) to share in your team huddle
Send an ECard	Send an Internal Rave Review	SME a Peer	Show empathy in call	Be back from breaks and lunches on time
Advise the customer of the Customer Satisfaction Survey when ending a phone call	Use positive language	Warm Transfer a Customer	Email you sups ways you can improve your customer service	Leave the provider happy

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Repeat the issue to the provider for understanding	Be positive in chat	Send an ECard	Email you sups ways you can improve your customer service	Ask a customer if they are Very Satisfied with your Service
Advise the customer of the Customer Satisfaction Survey when ending a phone call	Warm Transfer a Customer	Use the Chat to get a Question Answered	Be back from breaks and lunches on time	Turn a Frown Upside Down - Make an Irate Customer Happy
Call back a provider when dropped call	Show empathy in call	Manager's Special	Participate in a Customer Service day Activity	Send an Internal Rave Review
Receive a Rave Review	No negativity	Make a positive connection with provider	Ask a customer on a phone call "Is there is anything else I can help you with?"	Talk to 2 3rd party providers
Assist With or Take Ownership of an error in processing or previous call	Talk with a positive upbeat tone	Practice active listening	Learn something new (work related) to share in your team huddle	SME a Peer

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